The Evaluation Criteria for Designation of Critical Information Infrastructure

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Abstract: - Increasing to dependency on information infrastructures involves various threats to cyber incidents. Most of nations or organizations work on protect to infrastructure. Korea established Critical Information Infrastructure Protection Act in 2001 that include 5 evaluation criteria for designation of National CII. This research makes a suggestion that detailed evaluation criteria for objectification and measuring for designation of CII. Also shows the result of simulation using proposed criteria.

Key-Words: - CII (Critical Information Infrastructure), CIIP (CII Protection), Cyber incident, Designation Criteria

1 Introduction

CIIP means Activities for protecting critical information infrastructures related to communication, finance, military, energy and so on areas from various cyber attacks

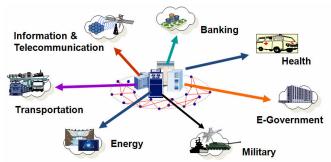


Fig 1 Critical Information Infrastructure in various areas

Each Nations have diversity information infrastructures. The Korean Government enacted a law to protect the major CIIP in January 2001 at the level of national society. This CIIP activities deal with not only Information & Communication Technology sector but also Military, Banking, E-government, Healthcare etc. This research will propose the improved criteria that designation for protect in many information infrastructures.

2 Related research

2.1 CIP Reliability Standards

US FERC (Federal Energy Regulatory Commission) approved new CIP (Critical Infrastructure Protection) Reliability Standards by NERC (North American Electric Reliability Corporation) for prevention of damage on US electric system against cyber threat in Jan 2008. Fig 2 Venn diagram shows the necessary relationships related to the NERC Cyber Security Standards (CIP-002 through CIP-009).

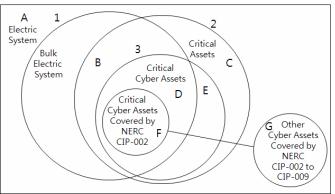


Fig 2 Necessary relationships related to the NERC Cyber Security Standards

2.2 Designation Process and Criteria for CII in Korea

2.2.1 Designation of CII

Below Fig.3 shows the procedure and method of designating the major elements of CIIP



Fig 3 Information Infrastructure versus CII

The electronic control and management system, information system, and communication network can be designated as major components of the CIIP. If any infrastructure can affect the country, economy, or society significantly, the government agency in the corresponding area can make public information on the major CIIP based on the review conducted by the Infrastructure Protection Committee. Fig 4 shows 5 phase of designation of CII.

| Phase 1 | Selection of Cll Candidates | |
|---------|---------------------------------|---------------|
| | | |
| Phase 2 | Evaluation by Management Body | |
| | | Re-evaluation |
| Phase 3 | Assessment by Sector Ministries | |
| | | |
| Phase 4 | Deliberation by Committee | |
| | | |
| Phase 5 | Posting Designated CII's | |
| | | COL |

Fig 4 Phase for designation of CII

Self evaluation criteria for designation of CII in the field of communication and broadcasting are composed of 5 domains 10 detailed criteria. Below Table 1 shows detailed criteria and scores.

| Table 1 O | riginal desigr | nation criteria | and score |
|-----------|----------------|-----------------|-----------|
|-----------|----------------|-----------------|-----------|

| Designation Criteria category | Score |
|---|-------|
| 1. Importance of nation and/or society of Infrastructure | 20 |
| 2. Dependency for Information Infrastructure's own business | 15 |
| 3. mutual relation against other information infrastructure | 20 |
| 4. scale and extent of damage in cyber incident | 30 |
| 5. possibility of cyber incident or easiness of recovery | 15 |

| Total | 100 |
|-------|-----|
|-------|-----|

2.2.2 Criteria 1 - Importance of nation and/or society of Infrastructure

Table 2 shows Original evaluation criteria 1-A. Criterion 1 means applicable level of public service that needs to national security and/or maintain of social order for its own service of business.

| Table 2 | 2 Original | criteria | 1 : | and scor | e |
|----------|------------|----------|-----|----------|---|
| 1 auto 2 | . Onginai | CITICITA | 1 (| and scor | C |

| Evaluation criteria | | Sc | ore | |
|---|---|----|-----|-----|
| Application level - public service in | Н | М | L | N/A |
| the field of national security, keeping | | | | |
| social order, maintenance of stability | | 16 | 12 | 0 |
| and/or national life | | | | |

2.2.3 Criteria 2 - Dependency for Information Infrastructure's own business

Table 3 shows original evaluation criteria. A criterion 2 is dependency of the providing operation on the IC infrastructure.

Table 3 Original criteria 2 and score

| Evaluation criteria | | Sc | ore | |
|---------------------------------------|----|----|-----|-----|
| Business dependency level – Do | Н | М | L | N/A |
| critical mission using infrastructure | | | | |
| and computing system (include | 15 | 13 | 5 | 0 |
| rental) | | | | |

2.2.4 Criteria 3 - Mutual relation against other information infrastructure

Table 4 shows original evaluation criteria. Criteria 3 concerned interconnection with other infrastructures.

| Table 4 Origina | al criteria 3 | and score |
|-----------------|---------------|-----------|
| | | |

| Evaluation criteria | | Sc | ore | |
|--|----|----|-----|-----|
| 3-A | Н | М | L | N/A |
| Relation level – mutual relation against information communication network, computing system in the field of non-government and government | 12 | 10 | 5 | 0 |
| З-В | Н | М | L | N/A |
| ripple effect of obstacle of business function | 8 | 6 | 3 | 0 |

2.2.5 Criteria 4 - Scale and extent of damage in cyber incident

Table 5 shows original evaluation criteria. Criteria 4 related size and scope of potential damage to national security, economy and society.

| Table 5 Original criteria 4 and score | Driginal criteria 4 and sc | ore |
|---------------------------------------|----------------------------|-----|
|---------------------------------------|----------------------------|-----|

| Evaluation criteria | | Sc | ore | |
|---|---|----|-----|-----|
| 4-A | Н | М | L | N/A |
| Capability level - perform business continuously for example substitution in case of incident to target infrastructure | 0 | 3 | 6 | 8 |
| 4-B | Н | М | L | N/A |
| Level of bring about national crisis - out of public service in case of incident to target infrastructure | | 13 | 5 | 0 |
| 4-C | Н | М | L | N/A |
| damage level – cause information leakage and modification about confidential, data, technology, privacy etc. when incident to target infrastructure | 7 | 6 | 4 | 0 |

2.2.6 Criteria 5 - Possibility of cyber incident or easiness of recovery

Table 6 shows original evaluation criteria. Criteria 5 related possibility of incident occurrence and the convenience of recovery after considering these five factors, an internal appraisal is carried out in order to simulate the necessity of designation as a major element of information communication infrastructure.

| Evaluation criteria | Score | | | | |
|---|--------|---------|---------|--------|--|
| 5-A | Н | М | L | N/A | |
| Possibility of cyber incident against target infrastructure | 5 | 4 | 1 | 0 | |
| 5-B | being | | nothing | | |
| Existing of prevention and/or response plan and operate backup system | | 1 | 3 | } | |
| 5-C | Over 2 | within | Within | within | |
| required time for recovery | days | 24 hour | 12 hour | 1 hour | |

Table 6 Original criteria 5 and score

| from incident 7 6 4 0 |
|-----------------------|
|-----------------------|

3 Criteria Proposal for Designation of CII

Original criteria for designation of CII have some point of issues those are shortage of objectivity and measuring. So this research make proposal of improved and detailed criteria.

3.1 Summary of detailed Evaluation Criteria

Below Table 7 shows proposed criteria for that have integrity, objectivity and correctness.

| Designation Criteria | Detailed Criteria | Score |
|--|---|-------|
| 1. Importance of nation and/or society of | A. Service importance for nation and/or public | 10 |
| Infrastructure | B. Importance of information handling | 10 |
| 2. Dependency for Information | A. Business dependency for infrastructure | 10 |
| Infrastructure's own business | B. Dependency for Service Continuity | 5 |
| 3. mutual relation against other information infrastructure | A. relation of other infrastructure - quantity | 5 |
| | B. relation of other infrastructure - quality | 5 |
| | C. ripple effect of obstacle of business function | 10 |
| | A. business continuing capability | 10 |
| 4. scale and extent of damage in cyber incident | B. measuring national crisis – regional scope of damage | 5 |
| | C. measuring national crisis - sensory scope of damage | 5 |
| | D. damage scope of information leakage | 10 |
| 5. possibility of cyber incident or easiness | A. possibility of cyber incident | 5 |

Table 7 Improved detailed designation criteria

1

| of recovery | B. required time for recovery | 10 |
|-------------|-------------------------------|-----|
| Total | | 100 |

The criteria that show above Table 7 separated and tailored 13 detailed criteria from 10 detailed criteria for fully evaluation in the scope of 5 designation criteria. Proposed criteria exclude evaluator's subjectivity and get an objectivity of evaluation by embodiment or make a measuring. Also there is improved correctness of evaluation by subdivision of evaluation measure of detailed evaluation criteria.

3.2 Improved Criteria 1

The Criteria means qualitative measure against how much importance reflected nation stability and/or social publicity for information that infrastructures deal and process. Sub evaluation contents include service importance for nation and public and importance level of handled information. Allocated score is totally 20.

3.2.1 Service importance for nation and public

This criterion has total 10 score which zero through 10. The contents shall using independently or combination of criteria.

| criteria | Evaluation contents & measure | |
|---|---|--|
| | Business Area | Business Importance Level VH(10), H(8), SH(6), M(4), L(2), N/A(0) |
| Service importance for nation and public | Connection - Broadcasting & Communication Exchange - Broadcasting & Communication Service - Broadcasting & Communication Infrastructure - Broadcasting & Communication | |

Table 8 Improved criteria 1-A and Score

3.2.2 Importance of Service Handling

This criterion has total 10 score which zero through 10. Require level means N/A (Not Applicable), Low, Medium, Some High, High, and Very High. The contents shall using independently or combination of criteria.

| criteria | Evaluation contents & measure | | |
|---|--|--|--|
| Importance of information handling | Evaluation of Security Requirement of Information Confidentiality Integrity (or Correctness) | contents & measure Required Level VH(10), H(8), SH(6), M(4), L(2), N/A(0) | |
| | Availability | | |
| | In time | | |

3.3 Improved criteria 2

The Criteria – business dependency means qualitative measure against how much dependent for infrastructure which controlled under management body to business. Sub evaluation contents include business dependency for infrastructure and service continuity dependency. Allocated score is totally 15.

3.3.1 Business dependency for infrastructure

This criterion has total 10 score which zero through 10. For example DNS (Domain Name System) failure means impossible because there are no alternative means.

| Table 10 Improved | criteria | 2-A | and | Score |
|-------------------|----------|-----|-----|-------|
|-------------------|----------|-----|-----|-------|

| criteria | Evaluation contents & measure | | |
|---------------------------|---|-------------------------------|--|
| Business dependency | Dependency Level | Density concerned Business | |
| for infrastructur e | Impossible - Broadcasting & Communication | Very High(10, 9) | |
| | Obstacle - Broadcasting & Communication | High(8, 7) | |
| | Business Delay - Broadcasting & Communication | Some High(6, 5) | |
| | Business Quality | Medium(4), Low(3) | |

Down -

| Broadcasting & | |
|----------------|--------|
| Communication | |
| Not Concern - | |
| Broadcasting & | N/A(0) |
| Communication | |

3.3.2 Dependency for Service Continuity

This criterion has total 5 score which zero through 5. If there are very complex dependencies, apply above dependency concept.

| criteria | Evaluation contents & measure | | |
|-------------------------|-------------------------------------|----------------|--|
| | Business Continuity Level | Required Level | |
| | Real time | Very High(5,4) | |
| | Non Real time | High(4,3) | |
| Importance of | Allowed Short term interruption | Some High(3) | |
| information handling | Allowed middle term interruption | Medium(2) | |
| | Allowed long term interruption | Low(1) | |
| | Allowed interruption | N/A(0) | |

3.4 Improved criteria 3

The Criteria – mutual relation with other infrastructure adopted using not only its own infrastructure but also other organization's infrastructure. Allocated score is totally 20. It concerned with quantity, quality and ripple effect.

3.4.1 Relation of other infrastructure - quantity

This criterion has total 5 score which zero through 5. For example CAS (Certified Authority System) is medium strength relation and IAN (Internet Access Network) is weakness strength relation.

| criteria | Evaluation conte | Evaluation contents & measure | |
|---------------|----------------------|-------------------------------|--|
| Relation of | Quantity of Relation | Degree of Relation | |
| other | Relation strength – | High(5) | |
| infrastructur | Medium | Tingin(3) | |

| e - quantity | Independency Business | N/A(0) |
|--------------|-----------------------|--------|

3.4.2 Relation of other infrastructure - quality

This criterion has total 5 score which zero through 5. For example CAS (Certified Authority System) is medium strength relation and IAN (Internet Access Network) is weakness strength relation.

| Table 13 Improved c | criteria 3-B and Score |
|---------------------|------------------------|
|---------------------|------------------------|

| criteria | Evaluation contents & measure | |
|------------------------------|------------------------------------|-----------------|
| | Related type | Related quality |
| | Related – other infrastructures | Very High(5) |
| Relation of other | Related – core service | High(4) |
| infrastructur e - quality | Related – other services | Medium(3) |
| | Related – just linked | Low (2) |
| | Independence business | N/A(0) |

3.4.3 Ripple effect when obstacle of infrastructure

Table 14 Improved criteria 3-C and Score

| criteria | Evaluation contents & measure | |
|---|---------------------------------|--|
| | Effect to other infrastructure | Ripple speed |
| Ripple effect | Effect - Full ffect business | Very Fast(10), Fast(9), Medium(8), Slow(7), Very Slow(6) |
| when obstacle of infrastructur e | Effect - Core business | Very Fast(9), Fast(8), Medium(7), Slow(6), Very Slow(5) |
| | Effect – the others | Very Fast(8), Fast(7), Medium(6), Slow(5), Very Slow(4) |
| | Unrelated | N/A(0) |

3.5 Improved criteria 4

3.5.1 Business continuing capability

| criteria | Evaluation contents & measure | |
|------------|-------------------------------|---------------|
| | Business effect | Damage |
| | Loss – Full business | Very High(10) |
| Business | Loss – core business | High(9) |
| continuing | Delay – core business | Some High(8) |
| capability | Loss - supporting biz | Medium(7) |
| | Delay – supporting biz | Low(5) |
| | Non Applicable | N/A(0) |

Table 15 Improved criteria 4-A and Score

3.5.2 Measuring national crisis – regional scope of damage

| Table To Improved Cifiena 4-D and Score | | |
|---|-------------------------------|---------------|
| criteria | Evaluation contents & measure | |
| | Extent of damage | Damage |
| Measuring | International | Very High(5) |
| national crisis – | National | Very High(5) |
| regional | Administrative district | High(4) |
| scope of | Organization, Enterprise | Medium(3) |
| damage | Relevant system | Restricted(2) |
| | Non Applicable | N/A(0) |

| Table 16 | Improved | criteria 4-B | and Score |
|----------|----------|--------------|-----------|
| | | | |

3.5.3 Measuring national crisis - sensory scope of damage

| Table 17 Improved criteria 4-C and Score | | |
|--|-------------------------------|--------------|
| criteria | Evaluation contents & measure | |
| | Sensory damage | Domain |
| Damage scope of | Out of normal life | Very High(5) |
| information | Make disorder | High(4) |
| leakage | Inconvenience | Medium(3) |
| | Normal life | N/A(0) |

3.5.4 Damage scope of information leakage

Table 18 Improved criteria 4-D and Score

| criteria | Evaluation contents & measure | | Evaluation contents & measure | |
|-----------------------|-------------------------------|---------------------------------------|-------------------------------|--|
| | Damage Level | Damage | | |
| Measuring national | Nation, Society | All(10), majority (9), minority(8) | | |
| crisis – sensory | Region | All(8), majority (7), minority(6) | | |
| scope of damage | Organization, Enterprise | All(6), majority (5), minority(4) | | |
| | No information | N/A(0) | | |

3.6 Improved criteria 5

3.6.1 Possibility of cyber incident

| Table 19 I | Improved | criteria 5-A | and Score |
|------------|----------|--------------|-----------|
|------------|----------|--------------|-----------|

| criteria | Evaluation contents & measure | |
|-------------------|-------------------------------|---|
| | Service type | Connection type |
| Possibility of | public | Internet(5), secure(4), closed(3), off-line(2) |
| cyber incident | restricted area | Internet(4), secure(3), closed(2), off-line(1) |
| | restricted | Internet(3), secure(2), closed(1), off-line(1) |

3.6.2 Required time for recovery

Table 20 Improved criteria 5-B and Score

| criteria | Evaluation contents & measure | |
|----------------------------------|-------------------------------|--|
| Required time for recovery | Recovery type | Required level – real time recovery |
| | Full system | VH(10), H(9), M(8), L(7), VL(6) |
| | Core service | VH(9), H(8), M(7), L(6), VL(5) |
| | Supporting service | VH(8), H(7), M(6), L(5), VL(4) |
| | Unnecessary | N(0) |

4 Simulation Result

We simulated using proposed criteria for apply of new criteria and validation of the point at issue and its effectiveness. Selected organizations are ISP (internet service provider) A and VoIP (Voice over Internet Protocol) service provider B. Below Fig 5 shows the result of simulation.

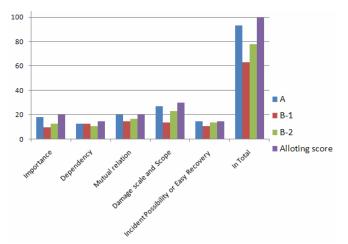


Fig 5 Simulation result using new criteria

In case of company A has high score because of business character that support Internet exchange or Internet connection. In case of company B has middle score because of VoIP service of low user of a member.

4 Conclusion

This research made a suggestion that detailed evaluation criteria for objectification and measuring for designation of CII in the field of information communication and broadcasting. We shall improved manage CII and CIIP using suggested criteria.

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